

REFUND POLICY

PURPOSE

This policy outlines the circumstances where a refund will be provided to carnival registrants.

Participants registering for an Eighty O Inter-Office Sporting Carnival and making payment for fees acknowledge financial commitments, planning and other related commitments made by the organising committee under the expectation of their participation.

It is recommended that carnival participants consider acquiring travel insurance if circumstances arise that a participant may not be able to attend, or the carnival does not proceed.

This policy does not replace or modify the rights of a participant under provisions of the Australian Consumer Laws.

1. The carnival organising committee will provide the following refunds where a participant withdraws or cancels their carnival registration:
 - a. **Full Refund:** Participant cancels their registration before the registration closing date.
2. If the laws of the state prevent the carnival from proceeding a full refund will be provided less an amount for costs incurred by the organising committee that cannot be recouped.
3. In any other case, an amount determined by the carnival organising committee where they consider it is fair and reasonable to do so; and
 - a. The registered participant makes application to the organising committee;
 - b. the application is received on or before the Friday preceding the Opening Ceremony for that particular carnival;
 - c. the reasons why the committee should provide a refund.
4. Any refund will be paid within 14 days of an event in clause 1 or 30 days of a decision made under clause 2 or 3.
5. Any refund provided under this policy will be reduced by any processing fees that may have been incurred by Eighty O Inter-Office Sporting Carnival 1949 Ltd.

Version History

| | | |
|-----------|------------------------------------|-----------------|
| Version 1 | Endorsed by the board | 2 February 2022 |
| V2 | Board endorsed minor modifications | 5 October 2022 |
| V3 | Remove non generic clauses | 4 December 2024 |